# **Onwatch**®

# WORKSPACE PROTECTION RETAIL

Stock losses represent the unknown cost factor for almost all retail operations. Often the year-end result depends upon the effectiveness of the controls deployed to prevent these stock losses. Even with insurance there is an uninsurable loss factor to consider. With so many ways that stock values are hit and capital asset theft and damage can occur, effective control has to be comprehensive and complete.

Onwatch has integrated equipment capable of providing cost effective methods of control, without unnecessary customer and staff irritation and offence.

#### **ON-SITE MONITORING**

Carefully positioned CCTV cameras, both static and/ or dome, become highly manageable when operated through modern multiplexing systems. If full time security operatives are employed, continuous suspect tracking and control to floor communications must be robust and reliable. For event monitored sites a combination of Video Motion Detection (VMD) for high value stock areas and PIR detectors or beams for storage areas, delivery bays, safes and key lockers provide a high standard of information about activity throughout the premises. Using Internet Protocol over a local area computer network or a wide area network, any number of designated monitors can have access to the system.

### **DIGITAL EVENT RECORDING**

The development of digital recording systems has overcome most of the difficulties of VCR's and videotapes for on-site recording. With other enhancing capabilities such as off-site interrogation and video retrieval, these systems go from strength to strength.

### **HEALTH AND SAFETY MANAGEMENT**

Responsibility for health and safety of both employees and customers has developed beyond a moral obligation into a major financial liability for any lapse in control. Staff training alone is unlikely to be adequate and higher levels of observation and control are essential. The use of CCTV and digital recordings provide valuable information about accidents and incidents, enabling remedial measures to be developed and introduced.



#### **ACCESS MANAGEMENT**

The 'stroll in thief' and the 'opportunist thief' are responsible for a high proportion of missing item mysteries. Access control has never been more important for 'back of store', money handling and similar areas. Dependant upon the sensitivity of the controlled area, the range of access control techniques is extensive with on-site and off-site management capabilities.

### **GATHERING MARKETING DATA (Footfalls)**

Making management decisions requires the best and most reliable data on which to base a commitment to make changes or to incur costs. Pedestrian count 'footfall' data is an essential ingredient for an informed and well considered decision about opening times for example. Carefully placed detectors, CCTV cameras and digital recordings, together with intelligent software provide an excellent solution to a tedious number crunching exercise.

## **ACTIVATED VIDEO INTRUDER DETECTION**

The Onwatch monitoring station provides out-of-hours protection to premises using external detection, coupled with CCTV cameras and a PA system. Onwatch can ensure that your slumbers will not be interrupted by false alarms from your monitored premises. Preventing an incident with early detection and verbal warnings has reduced burglary on installed sites to almost a non-event.

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