

Onwatch®

SERVICES

MONITORING YOUR SAFETY

ARC, RVRC OR MONITORING STATION?

The Onwatch monitoring service is equipped with cutting edge technology, manned by fully SIA qualified and highly trained staff and is audited and certificated as a receiving station for the complete range of monitored systems.

QUALITY ASSURANCE.

Achieving the Security Systems & Alarms Inspection Board (S.S.A.I.B) super scope accreditation that principally incorporates BS EN ISO 9001:2008, BS5979, BS8418, our customers can be assured of the highest standards of service and reliability. As a Principal Member of the British Security Industry Association (BSIA) and an approved contractor for the Security Industry Authority (SIA) and the National Inspection Council for Electrical Installation Contracting (NIC-EIC) all aspects of our service are regularly audited for standards and quality.

CUTTING EDGE TECHNOLOGY.

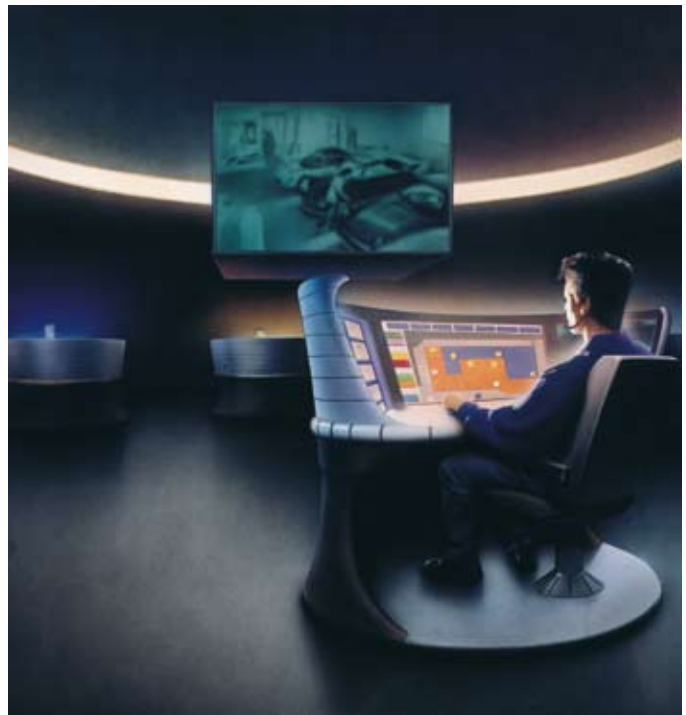
The ability to provide a personal service is dependent upon a very sophisticated package of hardware, software and technical knowledge and a complete understanding of its processes. The highest levels of self sufficiency are also necessary to ensure that our facility can continue to provide an uninterrupted and complete service whatever the circumstances - and these do include extreme circumstances.

A PERSONAL AND BESPOKE SERVICE.

Although the service provided by Onwatch is not unique it is unusually personal, not relying on pre-recorded messages and automated notification programmes to maximise efficiency. Our operators are able to relate directly to an incredible range of occurrences that are presented to them which, by and large, are unique to their customer's site and the circumstances of each and every 'event' and are able to act appropriately, competently and quickly.

ROUND THE CLOCK SUPPORT

Our customers are able to activate their systems at any time that is appropriate to their circumstances, in the safe knowledge that the Onwatch monitoring service is always available and vigilant and able to provide protection. Customers seeking assistance



with the on-site management of equipment or are advising of variations to the operation and rhythm of the on-site activity can be relayed to one of our duty operators who will be knowledgeable about your equipment and your site - a real person to speak to and get help and advice from.

THE ONWATCH COMBINED SERVICES ADVANTAGE

By providing all of the elements of safety and security systems, Onwatch is capable of joined up thinking about how to provide the very best safety and protection for its patrons. By no means is this a universal attribute of the industry in general and large investments with low performance levels are unfortunately not uncommon. Onwatch is a company that you can rely upon to produce the very best 'end results'.

ONWATCH – Keeping you safe.

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